

# Civilian Care Referred By MHS Facilities

## Chapter 9

### Addendum B DENTAL COVERAGE FOR ACTIVE DUTY SERVICE MEMBERS (ADSMs)

- A.** Contractors shall send all dental claims and inquiries for ADSMs to the appropriate service points of contact (SPOCs) listed below.
- B.** The SPOC will notify the ADSM and dental provider when a request for dental care is not authorized or if dental care is denied, and will handle appeals for dental care.
- C. Service Points of Contact (SPOCs)**
- 1. Army, Air Force, Navy, Marine Corps, and National Guard:**  
 Officer in Charge  
 Military Medical Support Office (MMSO)  
 P.O. Box 886999  
 Great Lakes, IL 60088-6999  
 Telephone: 1-888-MHS-MMSO (646-6676)  
 FAX: (847) 688-7394
  - 2. Coast Guard:**
    - a. Coast Guard Headquarters:**  
 Commandant (G-WKH-2)  
 U.S. Coast Guard  
 2100 Second Street, SW  
 Washington, DC 20593-0001  
 Phone: (202) 267-0845/2838
    - b. Regions 1, 2, 3, 4, 5, 6, and TRICARE Central:**  
 Commander (kma)  
 MLC Atlantic  
 300 East Main Street, Suite 1065  
 Norfolk, VA 23510-9110  
 Payment issues: (757) 628-4373/4366  
 Care Authorizations: (757) 628-4345  
 FAX: (757) 628-4355
    - c. Regions 9, 10, 11, 12, and Alaska:**  
 Commander (kma-1)  
 MLC Pacific, Bldg 54-B  
 Coast Guard Island  
 Alameda, CA 94501-5100  
 Payment issues & Care Authorizations: 1-800-942-2422  
 FAX: (510) 437-5805
    - d.** MLC Health Care Line for Coast Guard questions: 1-800-942-2422

**Chapter**  
**9**

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**3. United States Public Health Service (USPHS) and National Oceanographic and Atmospheric Administration (NOAA):**

Medical Affairs Branch  
Beneficiary Medical Programs  
5600 Fishers Lane, Room 4C-06  
Rockville, MD 20857

Payment issues and Care Authorizations: (800) 368-2777  
FAX: (800) 733-1303